

WARRANTY SERVICE REQUEST PROCEDURE

Please review your signed, Walk-Through Warranty Highlights (SECTION I)

All warranty requests must be in writing and on our forms. Please email the completed form to warranty@songbirdhomes.com (Danny Martin) or send via mail to our office at: 10013 NE Hazel Dell Ave PMB #504
Vancouver, WA 98685.



WATCH FOR OUR ONLINE WARRANTY FORMS AT: www.songbirdhomes.com. Complete forms online and submit.

You will receive in the mail a 2-Month, 6-Month and a 12-Month Reminder Postcard.

All warranty work is done during normal work hours of 8:30am to 4:30pm TUESDAY-THURSDAY. You have the responsibility of providing reasonable access into the home.

We use the standards set by the Residential Construction Performance Guidelines set by the National Association of Home Builders in determining repair requirements. These Guidelines are found in Section 2 of your Limited Home Warranty Book (SECTION IV).

SONGBIRD HOMES WARRANTY REQUESTS SUBMIT TO:

warranty@songbirdhomes.com

Danny (cell) **EMERGENCY ONLY** : 360-949-5607 / Office Phone: 360-892-2201

Mail to: Songbird Homes
ATTN: WARRANTY
10013 NE Hazel Dell, PMB#504
Vancouver, WA 98685